



# Arkansas Department of Health

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Governor Asa Hutchinson  
Nathaniel Smith, MD, MPH, Secretary of Health

Effective date: May 6, 2020

Phase 2 Effective date: June 15, 2020.

## **Directive for Barber Shops, Body Art Establishments, Cosmetology Establishments, Massage Therapy Clinics/Spas, and Medical Spas**

The Secretary of Health, in consultation with the Governor, has sole authority over all instances of quarantine, isolation, and restrictions on commerce and travel throughout Arkansas, as necessary and appropriate to control disease in the state of Arkansas as authorized by Ark. Code Ann. §20-7-109--110. Based on available scientific evidence, it is necessary and appropriate to take further action to ensure that COVID-19 remains controlled and that residents and visitors in Arkansas remain safe.

On March 23, 2020, the Secretary of Health, in conjunction with the Governor, issued a directive that Barber Shops, Body Art Establishments, Body Art Schools, Cosmetology Establishments, Massage Therapy Clinics/Spas, and Medical Spas should close for in-person operations. The original directive outlined the conditions required to safely reopen these entities during Phase 1; this revision loosens some requirements on number of clients permitted during Phase 2.

- **Providers may now resume attending walk-in clients as well as those scheduled by appointment.** Adequate time in between appointments must be maintained to properly clean and disinfect.
- Vulnerable populations (i.e. those persons over the age of 65 or with chronic medical conditions) should consider remaining home during Phase 2.
- Clients shall be pre-screened for potential COVID-related symptoms prior to arrival for the appointment using the following questions:
  - *Have you had a fever of 100.4 F or greater in the last 2 days?*
  - *Do you have a cough, difficulty breathing, sore throat or loss of taste or smell?*
  - *Have you had contact with a person known to be infected with COVID-19 within the past 14 days?*

Those answering “yes” to any of the above shall have their services postponed for 14 days.

- **Walk-in clients shall undergo the same screening at the door upon arrival.**
- Employees/licensees shall be pre-screened with both the standardized questionnaire and a daily temperature check. Any employee with a temperature of 100.4 F or greater will not be allowed to work.
- Services shall not be performed on clients who show any sign of illness such as fever, cough, or runny nose. Signage shall be posted informing clients about this policy.
- All persons in the salon/shop/clinic are required to maintain physical distancing of at least 6 ft while services are not being rendered. Occupancy will no longer be limited to 10 persons, but the number of people present should be limited in order to maintain the 6 ft of physical distancing, including all support staff.

- In smaller facilities, the 6 ft physical distancing condition may require that *fewer* than 10 persons are present at any given time.
- Larger facilities (able to accommodate more than 10 persons while maintaining appropriate physical distancing) shall **operate no more than 66% of their stations** during Phase 2.
- Barbers, stylists, employees shall wear a face covering at all times. A cloth face covering is acceptable for this purpose.
- Clients shall wear masks as services permit. A cloth face covering is acceptable for this purpose. Signage shall be posted informing clients about this policy.
- Waiting area chairs shall be positioned to ensure 6 ft of social distancing. When possible, clients should wait outside of the shop/salon/clinic until called by their stylist/therapist.
- All existing infection control rules remain in effect and will be enforced. Non-porous surfaces shall be cleaned and disinfected prior to use. Porous items shall be discarded after a single use.
- Gloves shall be worn for all services as required by Rule. Licensees are encouraged to wear gloves for all other services when able.
- Handwashing shall be performed before and after each service.
- Practitioners shall maintain a record of the name, date, and contact information, for each client serviced for a period of one month. This may be accomplished using a sign-in sheet.